Supporting culturally safe and effective care

The BRHS Aboriginal Health Unit actively supports our local Aboriginal people to work towards improving their health and the health of their community.

The team provides services which are culturally appropriate, accessible and responsive to the needs of Aboriginal and Torres Strait Islander people who live in the Bairnsdale and East Gippsland area.

Contact Us:

Bonnie O’Shannassy
Koori Hospital Liaison Officer
Phone: (03) 51503364 Mon-Fri

Lynette Bishop
Aboriginal Access and Support Worker
Phone: (03) 51503654 Tue-Fri

Amanda Blandford Tues & Thurs
Care Coordinator Aboriginal Health
Phone: (03) 51503616 Tues & Thurs

Improving the health and wellbeing of the East Gippsland community by providing accessible, high quality and sustainable health care.

We welcome feedback at:
Bairnsdale Regional Health Service
PO Box 474 Bairnsdale VIC 3875
P (03) 5150 3333 F (03) 5152 6784
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The information in this brochure is intended as a guide to one of the services provided by BRHS and is correct at the time of publishing.

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Bairnsdale Regional Health Service is located on the traditional land of the Gunai Kurnai people.
Koori Hospital Liaison Officer

Our Koori Hospital Liaison Officer (KHLO) is here to provide social, emotional and cultural support for those who use the hospital.

The KHLO liaises and is an advocate for Aboriginal and Torres Strait Islander patients and their families and ensures Aboriginal and Torres Strait Islander clients and their families understand the hospital system.

Another duty is to encourage Aboriginal and Torres Strait Islander when presenting for treatment at health care agencies to identify. This is really important aims to improve government health statistics and plan care delivery into the future.

Our KHLO works closely with community services and Bairnsdale Regional Health Service to strengthen partnerships.

Care Coordinator Aboriginal Health

Our Aboriginal Health Care Coordinator (CCAH) is here to assist with care coordination in regard to appointments, transport, medication, and referrals to internal and external services.

The CCAH will liaise with key people in the health services to assist with care coordination of Aboriginal people.

You may also receive a call from the CCAH or KHLO if you have presented for care at BRHS. This is to make sure your needs have been met and your care is on track.

Another part of this role is to liaise with and work closely with all BRHS staff and the ACCHOS in relation to the care of Aboriginal people with complex needs.

Our team goal: To improve health outcomes for Aboriginal people in our community.

Access and Support Worker

If you, or someone you are caring for, is Aboriginal/culturally and linguistically diverse/financially disadvantaged / has dementia/lives in an isolated or remote area, and has trouble accessing services, our Access and Support worker may be able to give you:

☑ Support if needed when dealing with the assessment process to My Age Care for services for HACC or Disability Services.
☑ Support with understanding how services work
☑ Helping find out if there are any costs involved
☑ find out what services may be available and how they can suit your needs and lifestyle
☑ think about how you would like the service to be provided
☑ Support from an Access and Support worker is confidential.

No fees are charged for any of our services.